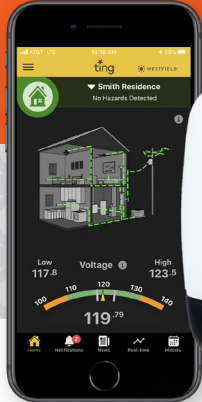


# Help Protect Your Family and Home From Electrical Fires

Claim your FREE Ting sensor and 3 years of service\*

Statistically proven  
to help prevent 4 out  
of 5 electrical fires



Most electrical fires start from hidden hazards in your home, often starting without warning and spreading quickly. As a valued customer, we want to help you prevent these fires by offering Ting — **at no cost to you.**

## How It Works

As a Westfield customer with a homeowners or farm policy, you're eligible for our complimentary Ting program.\*\*

Here's what you can expect:



### Early Detection

A smart sensor helps monitor your electrical network to help identify electrical hazards that lead to fires.



### Timely Responses

The Ting team notifies you when a hazard is detected and walks you through next steps.



### Confident Repairs

A Ting-certified licensed electrician will help find and fix the problem, with Ting covering up to \$1,000 in repair labor costs

## What's Included

Designed to be a long-term solution, our complimentary three-year offer includes the Ting sensor, app, service, and credit.



### Ting Sensor

that simply plugs into any standard outlet.



### Ting Sensor App

to help keep you informed with important alerts.



### Ting Fire Safety Team

that's ready to guide you through an identified electrical hazard.



### \$1,000 Ting Credit

to help cover labor costs for repair of Ting-identified electrical hazards.



## Claim Ting for Free Today!

Scan the code and sign into your MyWestfield account to enroll. Don't have an account? Simply visit [my.westfieldinsurance.com](https://my.westfieldinsurance.com) to get started.

If you need assistance, call Customer Care at 800.243.0210, option 6.



\*Ting service includes monitoring for electrical fire hazards and expert support for addressing detected issues.

\*\*Eligibility includes homeowners policies and farm policies with an owner-occupied dwelling.

# What People Are Saying About <sup>\*</sup>ting



"I got an email about a problem, and as soon as I finished reading it, my phone rang before I could call. It was Ting, making sure I was aware there was a problem. They walked me through it and helped figure out why I was having a power surge. Turns out, there was a problem with a lamp. Thank you so much for making sure my home is now safe and for stopping a possible fire from starting." - Rhonda, Westfield policyholder

"An electrical outlet was burnt! We found it by troubleshooting very quickly. My insurance company provided me the opportunity to use Ting, and boy, has it already paid off as a start-up customer! WOW! Thank you, Westfield and Ting!" - Cassandra, Westfield policyholder

## Frequently Asked Questions

### Who is eligible?

Eligibility includes homeowners policies and farm policies with an owner-occupied dwelling.

### Will participation in the Ting program affect my coverage or premiums?

No, participation in the Ting program will not affect your coverage, premium, or eligibility for discounts.

### How easy is it to install Ting?

It is very simple! All you'll need is an open outlet, Wi-Fi signal, and smartphone. The Ting app will guide you through the setup process, which typically only takes two minutes.

### What does the \$1,000 Ting service credit cover?

The \$1,000 credit can only be applied toward the labor required for the mitigation of an electrical fire hazard identified by Ting. This credit cannot be used for general electrical work that you would like to have completed in your home.

### What happens after the third year of service?

Prior to the end of the initial three-year period, Westfield will communicate any potential program updates. There is no obligation to continue the service.

### What does the Ting Sensor monitor?

Ting helps monitor your electrical system and the items plugged into it. It is looking for the main precursors to electrical fires, such as micro-arcs, loose connections, and faulty appliances or devices. These signals usually develop over time, so Ting is designed to provide you with advanced warnings to address these hazards before they develop into an electrical fire. Ting does not contain any other technology, such as microphones, cameras, or motion detectors.

### What Ting data is shared with Westfield?

Only electrical events detected by your Ting sensor are shared with Westfield. If a fire hazard is identified, a summary of the hazard is shared with us.

Have a question not on this list? Visit [wf.insure/about-ting](https://wf.insure/about-ting) or scan the QR code for more information.

**Claim Ting for Free Today at [my.westfieldinsurance.com](https://my.westfieldinsurance.com).**



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The information contained herein is provided solely as a general overview of the Ting Offer and does not replace the terms and conditions set forth in the Ting Fire Safety Technology Program User Agreement and the Whisker Labs Ting Sensor Service End User License Agreement that customers must consent to in order to participate in the Ting Program. SL-1 0325